

# National Evaluation of the Supported Accommodation Assistance Program (SAAP IV)

Final Report Appendices



# National Evaluation of the Supported Accommodation Assistance Program (SAAP IV)

## Final Report Appendices

A Report to the SAAP National Coordination  
and Development Committee

Erebus Consulting Partners

May 2004

**National Evaluation of the Supported Accommodation Assistance Program (SAAP IV)  
— Final Report Appendices**

Erebus Consulting Partners

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## Appendix 1

### National Coordination and Development Committee

Name	Organisation
Ms Glenys Beauchamp, <i>Chair</i>	Executive Director Community Development and Support Australian Government Department of Family and Community Services
Ms Fiona Smart, Acting Chair, <i>Commonwealth Representative</i> Replaced Feb 2004 by Ms Liza Carroll	Assistant Secretary, Housing Support Branch Australian Government Department of Family and Community Services
Mr Allan Raisin, <i>New South Wales Representative</i>	Senior Policy Officer Partnership and Communities Directorate Department of Community Services, NSW
Mr Tony Newman, <i>Victorian Representative</i>	A/g Manager, Community Programs Department of Human Services, VIC
Ms Karen Copeland, <i>Queensland Representative</i>	Executive Director, Policy Directorate Department of Health and Community Services, QLD
Mr Tim Wilson, <i>Queensland Representative</i>	A/g Manager, Homelessness and Individual Support Department of Health and Community Services, QLD
Ms Pauline Bagdonavicius, <i>Western Australian Representative</i>	Executive Director, Strategy and Funding Management Department for Community Development, WA
Ms Shirley Trebilcock, <i>South Australian Representative</i>	Manager, Special Needs Housing South Australian Housing Trust
Ms Liz Murray, <i>Tasmanian Representative</i>	A/g Manager, Community Partners Children and Families Department of Health and Human Services
Ms Jenny Scott, <i>Northern Territory Representative</i>	Director, Family and Children's Services, Territory Health Services, NT
Ms Sarah King, <i>Australian Capital Territory Representative</i>	Manager, Community Services Department of Disability Housing and Community Services, ACT
Mr Chris Wojtas, <i>Commonwealth Secretariat</i>	SAAP IV National Evaluation Manager Homelessness, Crisis and Transition Housing Support Branch (JH3) Australian Government Department of Family and Community Services
Ms Shirley Taylor, <i>Commonwealth Secretariat</i> Replaced Dec 2003 by Ms Donna Griffin.	Director Homelessness, Crisis and Transition Housing Support Branch (JH3) Australian Government Department of Family and Community Services
Ms Annette Laurie, Minutes secretary.	Homelessness, Crisis and Transition Housing Support Branch (JH3) Australian Government Department of Family and Community Services



## Appendix 2

### Meta-Evaluation Research Questions

In regard to the impact of the program:

- ▶ How has SAAP policy (as embodied in the Act, multilateral agreement, and the bilateral agreements) been implemented?
- ▶ To what extent have the goals/aims of the current SAAP policy been achieved?
- ▶ Are the current SAAP provisions the most appropriate, effective and efficient means for achieving these goals?
- ▶ Is the current SAAP IV policy ‘good policy’?

In terms of future directions:

- ▶ What desired outcomes should underlie policies to address homelessness and other social problems in Australia?
- ▶ How they might these outcomes best be achieved?
- ▶ What arrangements would best enable/ensure/support this delivery?



## Appendix 3

### Technical Reference Group

Name	Organisation
Dr John Owen, <i>Chair</i>	Principal Fellow and (Associate) Professor Centre for Program Evaluation The University of Melbourne
Mr Tony Pietropiccolo, <i>Community member (welfare)</i>	Director Centacare Marriage and Family Services Perth
Narelle Clay, <i>AFHO representative</i>	Chair Australian Federation of Homelessness Organisations
Professor Tony Barnes, <i>Community member (Data)</i>	Chief Executive Officer Menzies Cooperative Research Centre for Aboriginal Tropical Health Casuarina, Northern Territory
Tony Newman, <i>State/Territory CAD Representative</i>	A/g Director of Home Finance and Community Programs Department of Human Services, Victoria
Ms Shirley Taylor, <i>Commonwealth CAD Representative.</i> Replaced Dec 2003 by Ms Donna Griffin	Director Homelessness, Crisis and Transition Housing Support Branch Department of Family and Community Services
Chris Wojtas, <i>SAAP IV National Evaluation Manager</i>	Housing Support Branch Department of Family and Community Services



## Appendix 4

### Documentary Sources Consulted and Used by the National Evaluation Team

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## Appendix 5

### List of Persons Consulted

Organisation/Program	Name
<i>SAAP IV Working Group</i> , Australian Federation of Homelessness Organisations (AFHO)	<ul style="list-style-type: none"><li>• Narelle Clay – Chairperson, AFHO</li><li>• Pamela Foster – Purple Kangaroos</li><li>• Donna Curtis – NSW</li><li>• Kate Lord – Tasmania</li><li>• Leanne Burgess – WA</li><li>• Maria Leebeek – Qld</li><li>• Liz Fitz – QLD</li></ul>
<i>JPET Program</i> Australian Government – Department of Family and Community Services	<ul style="list-style-type: none"><li>• Mr Ian Boyson, Director, JPET Section, Youth Bureau Programs Branch</li></ul>
<i>Reconnect Program</i> Australian Government – Department of Family and Community Services	<ul style="list-style-type: none"><li>• Mr David Henri, Director, Reconnect Program, Youth Bureau Programs Branch,</li><li>• Ms Angela Jones, Youth Bureau Programs Branch</li></ul>
<i>Personal Support Program</i>	<ul style="list-style-type: none"><li>• Adam Sutherland, Australian Government Department of Family and Community Services</li></ul>
<i>National Data Collection Agency</i> Australian Institute of Health and Welfare (AIHW)	<ul style="list-style-type: none"><li>• Mr Justin Griffin, Manager, SAAP National Data Collection Agency</li><li>• Mr Paul Halliday, Project Leader, SAAP NDCA Operations</li><li>• Ms Anne Giovanetti</li><li>• Ms Gloria Jackson.</li></ul>
Australian Government – Department of Family and Community Services	<ul style="list-style-type: none"><li>• Ms Fiona Smart, Assistant Secretary, Housing Support Branch</li><li>• Mr Chris Wojtas, National Evaluation Manager, SAAP IV</li><li>• Ms Rose Lai, SAAP IV Data Analyst</li><li>• Mr David Ramsay, Policy Officer, Performance, Information and Data Section</li><li>• Mr Doug Limbrick, Director, Performance, Information and Data Section</li><li>• Ms Shirley Taylor, Director Homelessness, Crisis and Transition, Housing Support Branch</li></ul>
St Vincent de Paul (Matthew Talbot Hostel), NSW	<ul style="list-style-type: none"><li>• Mr Bernard Cronin</li></ul>
Mission Australia, NSW	<ul style="list-style-type: none"><li>• Ms Kay Elson</li></ul>
Mission Australia (Parramatta)	<ul style="list-style-type: none"><li>• Mr Brian Smith</li></ul>
Hanover Services, Victoria	<ul style="list-style-type: none"><li>• Mr Tony Nicholson, Chief Executive Officer</li></ul>
Salvation Army, Victoria	<ul style="list-style-type: none"><li>• Ms Jane Barnes, General Manager</li></ul>
Homeground Services, Victoria	<ul style="list-style-type: none"><li>• Mr Steven Nash, Chief Executive Officer</li></ul>
WAYSS, Victoria	<ul style="list-style-type: none"><li>• Mr Kim Stowe, Chief Executive Officer</li></ul>

Organisation / Program	Name
Information Sub-Committee of CAD	▶ Members of ISC
Housing Ministers Advisory Committee – Standing Committee on Indigenous Housing (SCIH)	Members of SCIH
Indigenous Communities Coordination Taskforce	▶ Mr Gary Powell, Indigenous Communities Taskforce, ▶ Department of Immigration and Multicultural and Indigenous Affairs

## Appendix 6

### List of Organisations Who Provided Submissions

	Organisation
1.	Brisbane City Council Queensland
2.	Hanover For Our Homeless South Melbourne, Victoria
3.	Council to Homeless Persons Fitzroy, Victoria
4.	Australian Federation of Homelessness Organisations Dickson, Australian Capital Territory
5.	Women With Disabilities Australia (WWDA) Inc. 2003 Rosny Park, Tasmania
6.	Urban Frontiers Program, University of Western Sydney Campbelltown, New South Wales
7.	Uniting Care Connections Croydon, Victoria
8.	Supported Accommodation Assistance Program State Advisory Committee (SAAP SAC) Perth, Western Australia
9.	Magnetic North Association SAAP Services Inc. (MNASS) Townsville Queensland
10.	Kingston East Neighbourhood Group Inc. Slacks Creek, Queensland
11.	139 Club Inc., Welfare Centre for Homeless Fortitude Valley, Queensland
12.	Standing Committee on Indigenous Housing Sub-Committee of the Housing Ministers' Advisory Committee Brisbane, Queensland
13.	Community Connections North Coast Inc. Lismore, New South Wales
14.	Council of Social Service of New South Wales (NCOSS) Surrey Hills, New South Wales
15.	Homeless Persons' Legal Clinic Melbourne, Victoria
16.	Youth Housing Project Windsor, Queensland
17.	Department of Families Brisbane, Queensland
18.	Department for Community Development East Perth, Western Australia
19.	Melbourne Citymission Melbourne, Victoria
20.	Queensland Youth Housing Coalition Paddington, Queensland
21.	National Youth Coalition for Housing (NYCH)

Organisation

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22. Department of Human Services  
Melbourne, Victoria
  23. Housing and Environment Branch  
Aboriginal and Torres Strait Islander Services  
Melbourne, Victoria
  24. Centacare  
Canninton, Western Australia
  25. Vinnies Emergency Accommodation  
Victoria
  26. Women's Information, Support and Housing in the North
  27. Special Needs Housing Unit  
South Australian Housing Trust  
Adelaide, South Australia
  28. NSW Women's Refuge Movement  
Redfern, New South Wales
-

## Appendix 7

### Module Evaluation Research Questions

#### Review of the Accountability Framework

- ▶ Establishment processes for the framework, including the 1999 strategic Partners Report.
- ▶ The extent to which parties to the SAAP IV Agreement have complied with the framework.
- ▶ Recent developments in program accountability provisions.
- ▶ A redevelopment of the principles of appropriate accountability as they apply to homelessness service provision.
- ▶ The existing SAAP Accountability Framework against the proposed principles.
- ▶ Provide advice on ongoing accountability arrangements.

#### Review of the Information Management Plan

- ▶ Documentation that established the IMP and its intended outcomes;
- ▶ Progress made in implementing the IMP (including the Service and Regional Research Projects [SARRP], including an assessment of implementation against the guiding principles, objectives and strategies;
- ▶ Use of IMP information and impact on the SAAP sector of the staged IMP implementation;
- ▶ Unanticipated or unplanned changes in implementation of the IMP; and
- ▶ Possible future directions and implementation directions.

#### Review of Strategic Themes Framework

- ▶ The capacity of the strategic themes to provide a framework for delivering effective partnership and program management arrangements.
- ▶ The capacity of the strategic themes to translate into specific state/territory activities (KRAs).
- ▶ The appropriateness and utility of these KRAs.
- ▶ The capacity of the strategic themes framework and KRAs to enable information to measure and report on outcomes generated for SAAP clients.

#### Capacity of the SAAP Service System

- ▶ What is the SAAP service system expected to do?
- ▶ What is the SAAP service system actually doing?
- ▶ What is the SAAP service system achieving?

- ▶ What is the “fit” between policy and program expectations, funding arrangements, and capacity of the SAAP service system?
- ▶ Which arrangements appear to work best?
- ▶ What arrangements might be most appropriate for the future?

#### **National Data Collection**

- ▶ Is the “right” data being collected?
- ▶ Are the “right” collection methods being used?
- ▶ Is the output of the NDC meeting the information needs of stakeholders?
- ▶ Is the data being effectively disseminated?
- ▶ How has the NDC contributed to public accountability / program effectiveness?
- ▶ Does the usefulness of the NDC justify its cost?

#### **National Research Program**

- ▶ Has the national research programme identified the most appropriate topics for research?
- ▶ Have the projects that have been commissioned to date delivered what they were expected to?
- ▶ Have the research projects impacted on policy, thinking or practice in this area?

## Appendix 8

### List of Persons Who Participated in the Homelessness Futures Thinktanks

#### Rural and Remote Thinktank – 25 November 2003

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Ms Dorothy Belperio, South Australia  
Ms Sarah Joanne Brown, Australian Capital Territory  
Ms Pam Brunner, New South Wales  
Ms Narelle Clay, Australian Federation of Homelessness Organisations (AFHO)  
Ms Alison Edwards, Northern Territory  
Ms Pamela Foster, Purple Kangaroos (AFHO)  
Ms Sue Grigg, Tasmania  
Ms Sharyn Potts, South Australia  
Ms Heather Holst, Victoria  
Ms Tricia Lee, Western Australia  
Mr Ian Manning, Victoria  
Ms Kim Morey, South Australia  
Mr Mike Newbiggen, Western Australia  
Ms Julie Oberin, Victoria  
Dr John Owen, SAAP IV Technical Reference Group  
Mr Alan Raisin, New South Wales  
Ms Jill Rechner, Northern Territory  
Mr Doug Tonge, Victoria  
Ms Catherine Upcher, Victoria  
Mr David Waterford, South Australia  
Mr Ed Wensing, Australian Capital Territory  
Mr Tim Wilson, Queensland  
Mr Chris Wojtas, National SAAP IV Evaluation Manager, Australian Government

#### Metropolitan and Inner City Thinktank – 10 December 2003

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Dr Barbara Adkins, Queensland  
Ms Pauline Bagdonavicius, Western Australia  
Ms Jane Barnes, Victoria  
Ms Julia Canty-Waldron, Victoria  
Ms Narelle Clay, Australian Federation of Homelessness Organisations (AFHO)  
Ms Karen Copeland, Queensland  
Ms Donna Curtis, New South Wales  
Ms Leanne Elsworthy, New South Wales  
Mr Adam Farrer, New South Wales  
Ms Pamela Foster, Purple Kangaroos (AFOH)  
Ms Catherine Gander, New South Wales  
Ms Donna Griffin, Australian Government  
Ms Sue Ham, Tasmania  
Ms Kay Kavanagh, New South Wales  
Ms Sarah King, Australian Capital Territory  
Ms Kate Lord, Tasmania

Dr Shelley Mallett, Victoria  
Mr John McDonnell, Queensland  
Ms Liz Murray, Tasmania  
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