

## Questions and Answers for Service Providers

**Q. Do I have to change my administrative processes in order to manage the Child Care Benefit (CCB) and Child Care Tax Rebate (CCTR) changes?**

**A.** The Child Care Benefit (CCB) rate increase can be dealt with through your normal processes for dealing with Consumer Price Index (CPI) increases to CCB.

However, rather than the standard CPI increase of just over 3%, the increase from 1 July 2007 will be an additional 10% making a total of more than 13%. Your ready reckoner will assist you with this in the usual business practices.

While there are no administrative changes for services with regard to the Child Care Tax Rebate (CCTR) as families will take the action to receive this, please ensure that you continue to submit your statements in accordance with the normal statement period cycle.

**Q. Will there be any changes to my Funding Agreement?**

**A.** Services in outer regional and remote areas may have changes to their Funding Agreements as a result of the recent announcements as some services will be eligible for additional funding. Those services affected will be contacted by the Department shortly.

**Q. What do the Child Care Benefit (CCB) and Child Care Tax Rebate (CCTR) changes mean in relation to the implementation of the Child Care Management System (CCMS)?**

**A.** These changes will have no effect on the implementation of the Child Care Management System (CCMS) as the rate of Child Care Benefit (CCB) is calculated by the Family Assistance Office (FAO). You will continue to receive ongoing information about the implementation of CCMS.

**Q. Will there be an additional compliance burden because of the changes to the Child Care Tax Rebate (CCTR) or Child Care Benefit (CCB)?**

**A.** There'll be no change to the processes of compliance reviews.

**Q. How do I access funding for the Inclusion Support Subsidy (ISS)?**

**A.** The process for applying for Inclusion Support Subsidy (ISS) funding remains the same. That is, eligible child care services work in consultation with their

local Inclusion Support Agency to develop Service Support Plans. The rate of ISS payable is determined through the Service Support Plan.

For further information, or to find your local Inclusion Support Agency (ISA), please visit the website at [www.facsia.gov.au](http://www.facsia.gov.au) or contact your local Department of Families, Community Services and Indigenous Affairs state or territory office on 1300 653 227.

**Q. Is set-up assistance still available for Family Day Care services?**

- A.** Yes, there is a one-off set up assistance payment available to assist new Family Day Care services in meeting the costs of establishing their business.

For more information, including application forms and fact sheets, please visit the website at [www.facsia.gov.au](http://www.facsia.gov.au) or contact your local Department of Families, Community Services and Indigenous Affairs state or territory office on 1300 653 227.

**Q. Is there still a start-up payment for eligible Family Day Care carers?**

- A.** Yes, 600 Family Day Care start-up payments are available nationally each year over three years, from 1 July 2006.

From 1 July 2007, 200 new Remote Area Family Day Care Start Up Payments of \$5,000 each will be available to potential carers who are living on a property in a remote or very remote location. This payment is designed to assist carers to undertake required changes to their home or its immediate surrounds in order for them to provide quality child care. It recognises that carers living on a property in remote and very remote areas may experience higher costs in making these improvements.

**Q. How can new Family Day Care carers access the start-up payment?**

- A.** The Start Up Payment of \$1,500 is available in two instalments – Part 1 (\$1,000) and Part 2 (\$500). Applicants must apply separately for each instalment and may only apply for Part 2 after successfully applying for Part 1.

Application forms and further information on how to apply for the Remote Area Family Day Care Start Up Payment will be available on the website from 1 July 2007. The Remote Area Family Day Care Start Up Payment will be available as a lump sum single payment.

For information on this payment, including eligibility criteria, please see the “Remote Area Family Day Care Start Up Payment” Fact Sheet on the Department’s website at [www.facsia.gov.au](http://www.facsia.gov.au).

**Q. How do I find out if I'm eligible for other regional and remote funding?**

**A.** For more information on funding for regional and remote areas please visit the website at [www.facsia.gov.au](http://www.facsia.gov.au) or contact your Department of Families, Community Services and Indigenous Affairs state or territory office on 1300 653 227.

**Q. How do families apply for the additional Jobs, Education and Training (JET) Child Care Fee Assistance?**

**A.** Funding has been made available for an additional 20,000 parents to undertake training, study, rehabilitation and/or work. As current, The Family Assistance Office (FAO) can help families determine their eligibility for this payment. More information is available from the "What is Jobs, Education and Training (JET) Child Care fee assistance?" Fact Sheet on the website at [www.facsia.gov.au](http://www.facsia.gov.au).